
SHELBY COUNTY EMERGENCY COMMUNICATIONS DISTRICT

Board of Directors Meeting Minutes

Date: June 4, 2026

Time: 8:30 AM

A public hearing was convened at 8:30 AM for comments on the proposed FY26-27 budget. Hearing no comments, the public hearing was closed.

Call to Order

The meeting was called to order at 8:31 a.m. by Chair Carter.

Board Members In-Person: P. Carter III, M. Shull, R. Hollaway, E. Stanton, A. Washington, B. Jones.

Board Members Absent: G. Kneeland, A. Benson, B. Harris.

Staff Present: T. Zimmer, T. Collier, C. Tyler, R. Chiozza, B. Porras, S. Robinson, C. Ray, M. Spencer

Attendees: S. Lovejoy, J McCord, A. Strickland, Jacklyn Monie, R. Pierski, J. Goodman, Tyler Williams, (several others whose names are not recognizable on the recording), G. Morrison, M. Marshall, L. Ness.

Approval of Minutes

The minutes from the previous board meeting held on April 2, 2026, were reviewed and approved as presented by a vote of 5-0.

Treasurers Report

Director Shull presented a financial overview. The board reviewed income, expenditures, and fund balances for FY25-26. The financial report was reviewed and approved by a vote of 5-0.

Directors' Report

Director Chiozza presented the Director's report, summarizing the following:

Collierville Backup PSAP

Work continues on the Collierville Backup PSAP. Much progress is being made to get this site restored from the water damage 2 years ago.

Legislative Information

- SJR0048 was vetoed by the Governor on May 1, 2026.
- HB1773 was presented and passed on April 21, 2026. The Governor signed this bill into law on May 22, 2026.
- SB1826 passed the Senate on March 9, 2026.
- SB1898, HB1702 (Study by TACIR) The Tennessee Advisory Commission on Intergovernmental relations (TACIR) is directed to perform a study of this state's 9-1-1 emergency communications system. The bill was signed by the House Speaker on May 7, 2026, and signed by the Senate Speaker on April 30, 2026. The Governor also signed this into law on May 22, 2026.

Shelby County Sheriff's Office/Shelby County Fire PSAP

Work continues on the project by 4F Design

Signed Standard Form of Agreement Signed:	06-16-2025	
Schematic Design	07/2025	09/2025
Design Development	09/2025	11/2025
Construction Drawings	11/2025	05/2026
Bid Process - <i>End of June</i>	06/2026	06/2026
Building Construction	08/2026	08/2028
Break Ground	Late August 2026	

Shelby County 9-1-1 PSAP Performance Dashboard

Mike Spencer has developed a dashboard to measure the performance of Shelby County's PSAPs. Working with Carlton Ray, Timothy Zimmer, and Bruno Blanco, Mike has been using Anthropic Claude AI to build intelligence into the tool so that when a PSAP falls below NENA standards, the dashboard identifies the likely source of the problem and notifies PSAP leadership. A demonstration was provided to the board by Mike Spencer.

Vesta NXT Upgrade Project

We are moving forward with the VESTA NXT installation at the Millington PSAP

- Tentative Schedule
 - May 11, 2026, MSI Onsite field engineering – confirmed
 - May 26, 2026, Remote field engineering – confirmed
 - June 22, 2026, ORT testing – pending AT&T coordination
 - July 6, 2026, Training – onsite application specialist, TBD
 - July 13, 2026, Go live – onsite PM and application specialist

Motorola Conference

After attending the Motorola Summit 2026 our staff has a better path we want to take. Some of the primary goals will be:

1. Continue to install VESTA NXT for each PSAP.
2. Complete the ASAP TO PSAP at each PSAP.
3. We have received a quote for an initial install of Motorola HYPER Non-Emergency Call Agent for the Memphis PSAPs. This will be a pilot project for Shelby County 9-1-1.

Hyper Overview – Link

4. Obtain Motorola ECLYPSE analytical reporting package.
5. Research and obtain Motorola LIGHTNING. We will have x number of devices for each PSAP / Agency to test.

Memphis Police and Fire New PSAP Building

Because the City of Memphis did not include funding for a new 911 center in its proposed FY27 Capital Improvements Budget, I recommend that the Board withdraw the motion to allocate and contribute \$12 million toward the potential construction of a new PSAP facility. A link was provided for the letter from Memphis Police Department to the ddistrict regarding 201 Poplar PSAP.

A motion was made to withdraw the \$12 million funding toward the potential construction of a new PSAP facility.

The motion was approved by a vote of 5-0 to withdraw the funding toward the potential construction of a new PSAP facility.

Fire Museum of Memphis

Last May the Fire Museum of Memphis requested \$76,000 to redo the 9-1-1 exhibit. The board approved \$70,000 for the project. Shortly afterwards the Director of the museum left the position, and the Museum asked us to hold off on funding the project. Recently a new General Manager has been appointed, and they have requested us to instead look at two computers that drive the 911 exhibit and see if we have a solution to a minor issue of having to reset the two computers on a daily basis. If they need replacing, we will just need to use some of the funds to replace the two computers which I have included in FY27 budget in line 4239.

Second Reading Proposed FY26-27 Budget

A link was provided for the second reading of the proposed FY26-27 budget. Income and expense line items were reviewed.

A motion was made and approved by a vote of 5-0 to accept the FY26-27 budget.

Director Chiozza concluded the Directors report. A motion was made and approved to accept the Directors Report as presented.

Personnel Committee Report

The Personnel Committee met on May 13, 2026, and voted to reclassify the title of Administrative Coordinator to Governmental Finance & Administrative Manager, adjusting the base salary to \$150,000. The Committee also voted to recommend a 6% increase for all employees to the Executive Committee. These adjustments are reflected in the second reading of the proposed FY26-27 budget.

A motion was made and approved to accept the title change, base salary adjustment, and 6% increase for all employees by a vote of 5-0.

Future Projects

A link was provided to the board listing future projects.

2026 Board Meeting Dates and Conference Dates:

The following dates in 2026 are set for the Executive Committee meetings and full Board meetings for the Shelby County 9-1-1 District. The dates for the 2026 conferences are also shown.

Executive Committee Meeting Dates & Times	9-1-1 Board Meeting Dates & Times
Friday, January 23, 2026, 8:30 a.m.	Thursday, February 5, 2026, 8:30 a.m.
Friday, March 20, 2026, 8:30 a.m.	Thursday, April 2, 2026, 8:30 a.m.
Tuesday, May 26, 2026, 8:30 a.m.	Thursday, June 4, 2026, 8:30 a.m.
Thursday, July 30, 2026, 8:30 a.m. APCO	Thursday, August 13, 2026, 8:30 a.m. APCO
Friday, September 18, 2026, 8:30 a.m.	Thursday, October 1, 2026, 8:30 a.m.
Friday, November 20, 2026, 8:30 a.m.	Thursday, December 3, 2026, 8:30 a.m.

Conferences for 2026:

Annual Conferences	Location	Dates
NENA	Columbus, Ohio	Saturday, June 27 – Thursday, July 2
APCO	San Antonio, TX	Saturday, August 1 – Thursday, August 6
TENA	Murfreesboro, TN	Sunday, September 20 – Wednesday, September 23

NENA – National Emergency Number Association

APCO – Association of Public Communications Officials

TENA – Tennessee Emergency Number Association

The Following are Technical Conferences for Staff:

NENA NG911 Standards & Best Practices Conference

Motorola Summit

ESRI Users Conference

ESRI Development (GIS)

FirstNet Association

Peak of Data (GIS) Conference

Adjournment

Chair Carter asked if there was any old or new business. Hearing none, the meeting was adjourned at 9:16 AM.

Approved by:



Secretary/Treasurer Mendi Shull

Minutes transcribed by Carmen Tyler, Governmental Finance & Administrative Manager