
SHELBY COUNTY EMERGENCY COMMUNICATIONS DISTRICT

Board of Directors Meeting Minutes

Date: April 2, 2026

Time: 8:30 AM

Call to Order

The meeting was called to order at 8:31 a.m. by Chair Carter.

Board Members In-Person: P. Carter III, A. Benson, B. Harris, R. Hollaway, G. Kneeland, M. Shull, E. Stanton.

Board Members Absent: B. Jones, A. Washington

Staff Present: T. Zimmer, T. Collier, C. Tyler, R. Chiozza, B. Porras, S. Robinson, C. Ray, M. Spencer

Attendees: S. Lovejoy, J McCord, A. Strickland, M. Palazzo, Rachel Pierski, J. Goodman, L. Ness, K. Johnson.

Chair Carter opened the floor for any comments from the public. Hearing none, he advanced the meeting forward.

Approval of Minutes

The minutes from the previous board meeting held on February 5, 2026, were reviewed and approved as presented by a vote of 6-0.

Treasurers Report

Director Shull presented a financial overview. The board reviewed income, expenditures, and fund balances for FY25-26. The financial report was reviewed and approved by a vote of 6-0.

Directors' Report

Director Chiozza presented the Director's report, summarizing the following:

June 30, 2025, Audit Review

The Shelby County Fire Department PSAP has earned the International Academies of Emergency Dispatch (IAED) Accredited Center of Excellence (ACE) designation after more than two years of preparation and training. Fire Communications Manager Dennis Lewis credited the achievement to the dedication of dispatch staff, the leadership of Assistant Manager Keshia Johnson and ACE Coordinator Taurus Lewis, and the support of Fire Chief Alvin Benson and the Shelby County 9-1-1 Emergency Communications District Board. The PSAP will be recognized at the IAED Navigator Conference, April 21–24.

Transfer of Funds

On February 26, 2026, we initiated a transfer of \$1,500,000 from our First Tennessee Checking Regular Operating (checking) Account to the Charles Schwab "Reserve" account.

Shelby County Sheriff's Office & Shelby County Fire New PSAP

Work continues on the project by 4F Design, with groundbreaking anticipated in late July 2026.

Signed Standard Form of Agreement Signed:	06-16-2025	
Schematic Design	07/2025	09/2025
Design Development	09/2025	11/2025
Construction Drawings	11/2025	03/2026
Bid Process (End of May)	05/2026	05/2026
Building Construction	07/2026	07/2028
Break Ground	Late July 2026	

Collierville Backup PSAP

Work continues on the Collierville Backup PSAP, with significant progress being made toward restoring the site following water damage sustained two winters ago.

Legislative Information

- *Bill Number SJR0048*

This bill has regained momentum and may still advance. It proposes increasing the 9-1-1 surcharge from \$1.50 to \$1.86, as approved by the Tennessee Emergency Communications Board.

- *HB1773 (Leatherwood) & SB1826 (Taylor)*

Senate Bill 1826 (Meeting by Electronic Means) passed unanimously in the Senate (32–0) on March 9, 2026. House Bill 1773 (Meeting by Electronic Means) is scheduled for a possible hearing on March 25, 2026.

- *SB1898 (Walley) & HB1702 (Bricken)*

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF
TENNESSEE:

SECTION 1. The Tennessee Advisory Commission on Intergovernmental Relations (TACIR) is directed to perform a study of this state's emergency communications system.

Vesta NXT Upgrade Project

The Millington PSAP VESTA NXT go-live was expected to be delayed due to an AT&T-required 30-day soak period tied to Motorola's first deployment.

March 12, 2026, Update: Approval has been granted to include Millington in the AT&T Waukegan, IL project, eliminating the soak requirement and allowing cutover planning to move forward.

PSAPs in Shelby County & AI Voice Assistance

AI voice assistants in 9-1-1 PSAPs can autonomously handle non-emergency calls (e.g., parking issues, abandoned vehicles, noise complaints) by collecting caller information through natural conversation, validating location via GIS, and generating calls for service in the CAD system. The District has included this capability in its long-term plan; however, implementation discussions will begin once the VESTA NXT deployment is well underway.

Memphis Police & Fire Backup PSAP at 201 Poplar

We have not heard any update from the City of Memphis.

First Reading of Proposed FY26-27 Budget

The first reading of the proposed FY26-27 budget was reviewed. The second reading will take place at the June board meeting.

National Public Safety Telecommunicators Week

The Board of Directors and staff of the Shelby County 9-1-1 Emergency Communications District recognize and salute all Public Safety Telecommunicators across Shelby County, Tennessee. In appreciation of their service, each telecommunicator will receive a Pebblebee Card 5 rechargeable Bluetooth item finder. The device, similar to an Apple AirTag, is credit card-sized and compatible with Apple Find My and Google Find Hub networks.

Future Projects

A list of future projects was provided for review by the board.

2026 Board Meeting Dates and Conference Dates:

The following dates in 2026 are set for the Executive Committee meetings and full Board meetings for the Shelby County 9-1-1 District. The dates for the 2026 conferences are also shown.

Executive Committee Meeting Dates & Times	9-1-1 Board Meeting Dates & Times
Friday, January 23, 2026, 8:30 a.m.	Thursday, February 5, 2026, 8:30 a.m.
Friday, March 20, 2026, 8:30 a.m.	Thursday, April 2, 2026, 8:30 a.m.
Tuesday, May 26, 2026, 8:30 a.m.	Thursday, June 4, 2026, 8:30 a.m.
Thursday, July 30, 2026, 8:30 a.m. APCO	Thursday, August 13, 2026, 8:30 a.m. APCO
Friday, September 18, 2026, 8:30 a.m.	Thursday, October 1, 2026, 8:30 a.m.
Friday, November 20, 2026, 8:30 a.m.	Thursday, December 3, 2026, 8:30 a.m.

Conferences for 2026:

Annual Conferences	Location	Dates
NENA	Columbus, Ohio	Saturday, June 27 – Thursday, July 2
APCO	San Antonio, TX	Saturday, August 1 – Thursday, August 6
TENA	Murfreesboro, TN	Sunday, September 20 – Wednesday, September 23

NENA – National Emergency Number Association

APCO – Association of Public Communications Officials

TENA – Tennessee Emergency Number Association

The Following are Technical Conferences for Staff:

NENA NG911 Standards & Best Practices Conference

Motorola Summit

ESRI Users Conference

ESRI Development (GIS)

FirstNet Association

Peak of Data (GIS) Conference

The Director concluded his report, and the board approved the report by a vote of 6-0.

Adjournment

Chair Carter asked if there was any old or new business. Hearing none, the meeting was adjourned at 8:51 AM.

Approved by:


Secretary/Treasurer Mendi Shull

Minutes transcribed by Carmen Tyler, Finance and Administration Coordinator